



HOA President <president@falconpointeknoxville.com>

Falcon Pointe Pool Fob Update: Please Read

1 message

Andy Fennell <andy@fennellpm.com>
Bcc: president@falconpointeknoxville.com

Wed, Jun 10, 2020 at 12:14 PM

Good afternoon Falcon Pointe Residents,

I'm emailing to give a little update and clarity for the pool fobs that some have started to receive. We received the fobs from the Board to mail out and we personally went through the 231 assigned fobs to make sure they were placed in the correct envelope. I personally took them to the counter at the post office last Friday and handed them to the postal employee already weighed, stamped, and ready to go. He felt the envelope with the fob and said they were good to mail. Today, we received 171 of them back because the postage was apparently wrong. I'm not sure how 60 of them were ok to mail when all of the envelopes had exactly the same contents.

I'm letting you know all of that because some of you are starting to receive the fobs, but most of you will not yet. We have added the recommended postage to the remaining letters with the fobs in them and they will be mailed today. If everything goes to plan this time, then you should start to receive them Friday or Saturday, I would think. I'm sorry for any confusion this may have caused, but hopefully they will arrive before the pool is scheduled to open. Thank you for your patience, understanding, and attention to this matter. Have a wonderful day!

--

Blessings,

Andy Fennell, Head of Operations
Fennell Property Management, Inc.
Specializing in HOA Administration

[10255 Kingston Pike](#)
[Knoxville, TN 37922](#)
Cell Phone: 865.567.1186
Office Phone: 865.539.3173
www.fennellpm.com